

Executive Development Workshop 2010 Mastering Today's Leadership Challenges

Hosted by MTU 6, MTU 7, MTU 8, MTU 10, MTU 11 and MTU 16

Friday and Saturday, May 7 and 8, 2010

9:00 a.m.—4:30 p.m.

Registration begins at 8:30 a.m.

Embassy Suites Hotel & Riverfront Conference Center
100 Conference Center Drive, East Peoria IL

Lodging: A block of 50 rooms has been set aside for May 7th and a block of 25 rooms for May 6th and 8th as well, for the state rate of \$70 plus tax per night. Participants are responsible for their own lodging arrangements. Please call the hotel at 309-694-0200 and mention LAW ENFORCEMENT TRAINING group. **DEADLINE for reservations is April 12, 2010.** Room rate and availability are not guaranteed after this date.

Fee: Hosting MTU Local Members Officers	No Fee
State/Federal Officers & Local Officers Non-Host MTU's	\$100.00

Tuition fee covers training, handout materials, and lunches, which will be provided for all participants on both days. For those staying at the hotel, a daily cooked to order breakfast and a nightly Manager's Reception, which includes hors d'oeuvres and beverages from 5:30 p.m.—7:30 p.m., are included in the price of your room.

REGISTRATION: Registration DEADLINE is April 26, 2010. Officers from Hosting MTU Departments should register with their own MTU Office to receive proper credit! WIPTU officers call 309-344-3366; fax 309-344-5215; e-mail wiptu@gallatinriver.net; or online www.wiptu.org. All others please call LETAC at 217-726-7014 or e-mail letact@sbcglobal.net to register or online at www.letac.org. If applicable, please make check payable to "LETAC". LETAC's FEIN is: 37-0915792. Sorry no cash or credit cards accepted.

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ABOUT THE INSTRUCTOR:

The instructor for this workshop will be Chief Harry P. Dolan. Chief Dolan is a 28-year police veteran who has been serving as a Chief of Police since 1987. In 2007, he was appointed to his current position as Chief of Police in Raleigh, North Carolina. The Raleigh Police Department has over nine hundred employees who provide police service to the nation's forty-eighth largest city.

After graduation from Western Carolina University in 1980, Harry became a Deputy Sheriff in Asheville, North Carolina, up until early 1982, when he joined the Raleigh Police Department. From 1982 to 1987, he was a City of Raleigh police officer. In 1987, he was appointed Chief of Police for the North Carolina Department of Human Resources Police Department, located in Black Mountain, where he served until 1992. From 1992 to 1998, Harry was Chief of Police in Lumberton, North Carolina. In 1997, he received his Master's Degree in Organizational Leadership and Management from the University of North Carolina at Pembroke. Before finally coming to Raleigh as Chief, Harry served as the Chief of Police in Grand Rapids, Michigan, for close to ten years.

Chief Dolan has established a strong reputation of being a community-oriented police professional who is committed to building partnerships within the community so that police service may be designed to address contemporary community problems. He has lectured extensively throughout the United States in the fields of community policing and police leadership. In 2005, Chief Dolan was asked to travel to Hungary and Russia, in order to provide training to academics and law enforcement practitioners from five eastern European countries on the topic of Traffic Stop Data Collection in America. At the 2006 Police Executive Research Forum (PERF) Conference in San Francisco, he made a presentation on the topic of How Issues of Race and Murder Play Out in the Media. Chief Dolan is an enthusiastic presenter who is known for his sense of humor and unique ability to maintain participants' interest throughout his training sessions. Over the years, Chief Dolan has taught with past Executive Development instructors Mike Coker and Bill Westfall.

COURSE OBJECTIVES:

This in-depth leadership course provides participants with effective management and supervisory skills essential for success in today's challenging law enforcement environment. Practical examples and case studies are presented to police leaders to illustrate successful strategies designed to improve organizational effectiveness. Today's dynamic ever-changing law enforcement field makes this course a must for all those who accept the call to lead.

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Leadership, Anger, Burnout and Stress

This course is geared towards Chiefs and Sheriffs, but would also be beneficial to any mid-level departmental managers, human resources managers, 9-1-1 communications managers, and mid-level civilian supervisory positions.

TOPICS TO BE COVERED:

Defining the principles of Leadership, Management, and Supervision

Becoming a More Effective Leader

Understanding the Role Motivational Theories Play in Improving Organizational Morale

Performance Management Strategies that Expand Team Building, Decision Making, and Problem Solving

Leadership Styles and Work Group Performance

Coaching for Improved Organizational Effectiveness

Maintaining Accountability and Confronting Performance Problems

Developing Effective Communication Skills and Managing Workplace Conflicts

How to Implement Successful Change Management

Building and Maintaining Professional Ethics

The Role of Police Service Excellence in Providing Exceptional Internal and External Customer Service

Key Media Relations Strategies Critical for Leader Survival